



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
P.O. BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

James L. Hardy
Deputy Secretary
Office of Medical Assistance Programs

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Telephone: (717) 787-1870
Fax: (717) 787-4639
www.dpw.state.pa.us/omap

InspiriTec, Inc.
340 North Twelfth Street, Suite 10B
Philadelphia, Pennsylvania 19107

To our InspiriTec Friends and Family:

As we celebrate the holidays, we are thankful for many things, including our relationship with you and your relationship with our Recipients.

Whether communicating the impact of the Commonwealth's Medical Assistance budget; allaying concerns about the Preferred Drug List or reassuring our constituents during the implementation of Medicare Part D, you have represented us with compassion, professionalism and knowledge. You continue to be a reliable, trustworthy and informative source for the individuals we serve and daily embrace the holiday spirit of kindness and concern. We are proud to have you acting on our front-lines and appreciate all that you do.

On behalf of OMAP's 700 employees and all the people we serve, I wish you and your family a wonderful holiday season.

Sincerely,


James L. Hardy